

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: 9/23/08

Name of company covered by this certification: Bay Country Communications

Form 499 Filer ID:

Name of signatory: Jon Scott Shilling

Title of signatory: Vice President

I, Jon Scott Shilling, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

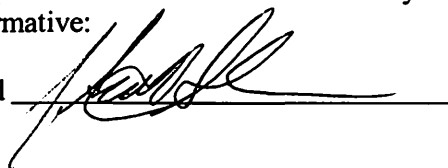
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company [is/ is not] in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

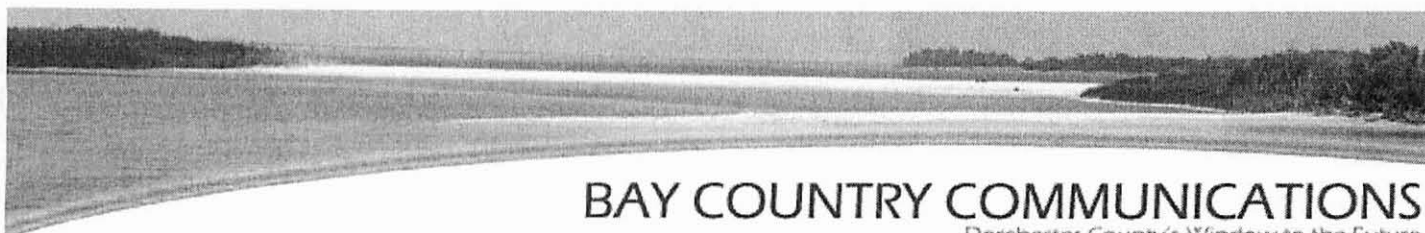
The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

If affirmative:

Signed





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CPNI Procedures

Basic CPNI Requirements

Bay Country Communications protects against unauthorized disclosure of customers' CPNI and may only use CPNI for providing or marketing the services which the information is derived, unless Bay Country Communications obtains consent from the customer. Before obtaining consent from a customer, Bay Country Communications must notify the customer of the customer's right to restrict use of, disclosure of, and access to that customer's CPNI.

Internal Procedures

Bay Country Communications must obtain customer consent before disclosing any CPNI information. Bay Country Communications requires a customer name, Bay Country Communications Account Number, user name and password associated with the account during customer-initiated contact. No information will be released without the above information.

Carrier Authentication Requirements

Bay Country Communications is prohibited from releasing call detail information to customers during customer-initiated telephone contact except when the customer provides a password.

Notice to Customers of Account Changes

Bay Country Communications must notify customers immediately whenever a password, customer response to a backup mean of authentication for lost or stole passwords, online account or address of record is created or changed. This notification is not required when the customer initiates the service, including the selection of a password at service initiation.

Notice of Unauthorized Disclosure of CPNI

Reports of CPNI breaches are to be made electronically within 7 days to the US Secret Service and the FBI through a central reporting facility. Bay Country Communications may not notify customers of a breach until after the 7 day period in which they are to notify law enforcement. Further, law enforcement may order the provider to delay disclosure to customers for 30 days or longer at the discretion of the agency.

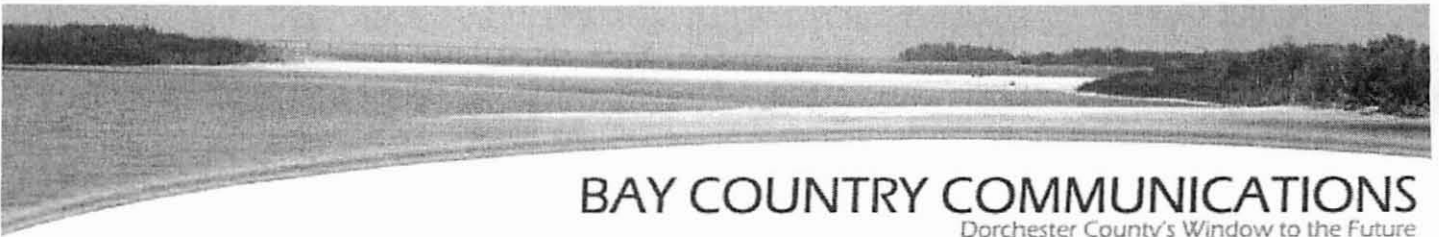
Joint Venture and Independent Contractor use of CPNI

Bay Country Communications must file with the Commission an annual certification including any explanation of any actions taken against data brokers and a summary of all consumer complaints received in the previous year regarding the unauthorized release of CPNI.

Enforcement Proceedings

Bay Country Communications is required to take reasonable measures to discover and protect against pretexting.

Business Customer Exception



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The FCC permits providers to bind themselves contractually to authentication frameworks that differ from the FCC's CPNI regulations for services they provide to business customers that have a dedicated account representative.

CPNI Procedures

Call Records

Call Detail Information is defined as "any information that pertains to the transmission of specific telephone calls including, for outbound calls, the number called, and the time, location, or duration of any call and, for inbound calls, the number from which the call was placed, and the time, location or duration of any call.

Authentication

Online access to CPNI is authenticated via a user name and password the customer selects. The use of readily available biographical information is not used to authenticate a customer.